BAPTIST HEALTH
LEXINGTON

January/February
2014

VOLUNTEER VOICE

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Joint Commission

As you are probably aware, our hospital receives an accreditation visit from The Joint Commission every three (3) years. These visits are unannounced. Below are some commonly asked questions, and you can also look for handouts with more questions on the day they arrive.

What is the mission of Baptist Health Lexington?
To provide quality, compassionate care consistent with our Christian Heritage.
What is your role in an emergency/disaster if incident command is implemented?
I go to the Education Center in the 1720 Building.
How do you report an incident (when someone getting hurt, etc?)
I report it immediately to the closest staff member and Volunteer Services.
What do you do to reduce the spread of infection?
I wash my hands regularly and thoroughly and don't enter patient rooms with signs on the door.
Where are the safety/policy manuals located for your area?
Hospital Intranet and Administration
How do you main confidentiality?
I only talk about patent issues and those involved with the patient's care. If I enter a patient's room, I knock before entering, and then indentify myself.
What kind of orientation did you have?
I had an Orientation followed by a full day of training before I began volunteering and an annual Education update.
Who do you call if you need something repaired?
I call central dispatch t extension 6291 (MAX-1)

Suzy Thurman
Auxiliary President

Happy New Year to one and all! As I write this short message, it is still 2013 and I want to take this opportunity to thank the current Auxiliary Board for all of their dedication and hard work this past year. In particular, special thanks to Caroline Mathis for her fine leadership over the past 2 years as well as to Jo Ann Boswell and Don Secrest for their service over the years as they rotate off the board. As the new board takes over in 2014, I look forward to working with each of them and the Auxiliary as a whole as we continue our support and involvement within the Baptist Health Lexington system. With so many changes happening within and outside our walls, it is vital that the Auxiliary continue to be the eyes, ears and heart of the hospital. I look forward to the new year dawning before us and hope you are too. My New Year's wish is for all of us in the Auxiliary continue to share your time, talents and energy as we work together to make Baptist Health Lexington the best that it can be.

Wishing each of you a wonderful, healthy and safe 2014, and I look forward to working with all you in the coming days.

Volunteer Christmas Luncheon

2014 Auxiliary Board Members: Lonnie Watts, Barbara Curnutte, Becky Witt, Doris Wallace, Sue Brandstetter, Pat Sykora, Brenda Watts, President, Suzy Thurman. Missing from this photo is Danny Smith.

Lifeline News

Everyone, look for **Philips Lifeline's** major advertising campaign over the next several months kicking off the new ***Homesafe Wireless Unit***. You no longer need a land line for this innovative new product!!

Lifeline Testimonial

"This past winter, one of those cold winter mornings, I went to take the garbage to the curb even though it was icy outside. I got to the curb and fell backwards, hitting my head. All I remember thinking is, "I can't believe that I just fell." I wondered how I was going to get back up and to my house. I felt dazed and didn't even think about the Lifeline button or that I should press it. It was cold and very early in the morning, so no one was outside. Eventually, a car came by and I flagged them down for help. Even though they were strangers, they stopped to help me up. At the same time, I saw an ambulance and wondered, "How did they know I fell?" I was so surprised to learn that Lifeline had called them. I couldn't believe that my Lifeline with AutoAlert had worked all the way from inside my house to the curb. Needless to say, having Lifeline with AutoAlert helps me feel secure. I feel like if something happens, I have a way to connect with someone to get help. Now instead of being the person who says, "I don't need Lifeline," I am the one convincing them to use it! After that cold winter morning, I realized how having Lifeline can make all the difference.

"*Granny G"*

Consider these Statistics:

- The mortality rate from falls has been determined to be 67% when lie times were more than 72 hours, as opposed to 12% when lie times were less than one hour.
- Of the patients found alive, 62% were hospitalized and approximately half required intensive care.
- Of the survivors, over 60% were unable to return to independent living.

Happy Birthday to you!!

January

2	Betty Kalos
3	Audrey Booher
3	Marilyn Beretz
14	Harold Richardson
15	Jerry Lucas
19	Charlie Hill
23	Patsy Saunders
27	Jim Burger
28	Doris Wallace
29	Lisa Norat

February

5	Earle Wheeler
5	Gayle Rooney
8	Lenora Jones
9	John Walker
11	Frances Collins
11	Amelia Carpenter
12	Judy Ivanchak
17	Barbara Hacker
21	Valerie Clark
22	Barbara May
23	Nancy Schaub
27	Bobbe Underwood

Mark your calendars!
Electronics Sale February 5 7:00 am 7:00 am—3:00 pm, February 6 7:00 am—3:00 pm
Electronics Sale in the 1720 Building Lobby

BAPTIST HEALTH
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See the Newsletter in **COLOR** at **www.bhvolunteers.com**!