



Volunteer Voice



John Walker
Director

As you are probably aware, our hospital receives an accreditation visit from The Joint Commission every three (3) years. These visits are unannounced, but since our last visit was in March of 2008, we have been assured we will receive our visit by March 15, 2011. One way volunteers are often involved is that surveyors sometimes ask questions about common topics. Please remember two things when answering questions from surveyors– 1) It’s ALWAYS better to say I don’t know, but can get that answer for you than to make something up. 2) Think of their questions as being “open book.” By that I mean, use all available resources to answer the questions - Info/Question Sheets, Name Badge/Tags, and Other Volunteers or hospital staff.

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When The Joint Commission Surveyors arrive, we will have some Info/Question Sheets available in the Volunteer Workroom. However, I thought it might be a good idea to take some of the key information from those sheets to include in this edition of the Newsletter.

Thanks for all you do!
John

What is the mission of Central Baptist Hospital?

To provide quality, compassionate care consistent with our Christian heritage.

What are the primary guiding values of Central Baptist Hospital?

Hospitality; Partnership; Stewardship; Excellence; Integrity

What is your role in an emergency/disaster if incident command is implemented?

I go to the Auditorium (Education Center 1720 Bldg) for further directions.

Who do you call if you need something repaired?

I call central dispatch at extension 6291 (MAX-1)

How do you report an incident (when someone getting hurt, etc)?

I report it immediately to the closest staff member and Volunteer Services.

Where are the safety/policy manuals located for your area?

Hospital Intranet and Administration.

What do you do to reduce the spread of infection?

I wash my hands regularly and thoroughly and don’t enter patient rooms with signs on the door.

How do you maintain confidentiality?

I only talk about patient issues with those involved with the patient’s care.
If I enter a patient’s room, I knock before entering, and then identify myself.

What kind of orientation did you have?

I had an Orientation followed by a full day of training before I began volunteering and an annual Education update.

IMPORTANT NOTE –

Wear your nametag at ALL times while volunteering in the hospital.

The tag that says “VOLUNTEER” has key information about Codes and what to do in the event of a fire.



Volunteer Recognition for 2010 Service

Please take a moment to review the list of those individuals scheduled to receive service awards based on the appropriate milestones of service. If your name was either included or omitted inadvertently, please call us at 260-6670 at your earliest convenience.

Please mark your calendars now that we will be having our Spring Volunteer Awards & Recognition Luncheon on **Wednesday, April 13th at Noon at the Lexington Country Club.**

100 Hours

Joyce Brewer
Sharon Burchell
Valerie Clark
Maria Cruze
Sheree Douglas
Carolyn Fell
Mary Ellen Fogarty
Marsha Landin
Karen McGlinchy
Shonta Muller
Sue Ruddy
Patsy Saunders
Kim Sither
Janet Spencer
William Tiller
Bobbe Underwood
Divya Viswanathan
Ellen Woodroof
Robert Young

500 HOURS

Jim Burger
Pat Hoefle
Judy Ivanchak
Betty Kalos
Gus Kalos
Don Secrest

1000 Hours

Lisa Norat

1500 Hours

Travis Hines
Brenda Watts
Rebecca Witt

2000 Hours

Carolyn Mathis
Betty Morrison

2500 Hours

Nancy Toombs
Don Witt

3000 Hours

Diane Charney
Bernice Prewitt
Wanda Rogers
Doris Wallace

3500 Hours

Marilyn Beretz
Chris Little

4500 Hours

Evelyn Justus

6000 Hours

Evelyn Shewmaker

8500 Hours

Muriel Payne

11000 Hours

Nancy Schaub





Volunteer Christmas Luncheon 2010

More Pictures AND Video Available at www.cbhvolunteers.com.

Password - VOL123 (All Caps)



Happy Birthday To These Volunteers!

<p><i>Celebrate!</i></p> 	<p>January</p>		<p>February</p>
	<p>Betty Kalos 2 Audrey Booher 3 Marilyn Beretz 3 Elizabeth Kelly 11 Sarah Kanatzar 12 Thomas Riley 14 Harold Richardson 14 Jerry Lucas 15 Charlie Hill 19 Patsy Saunders 23 Jim Burger 27 Doris Wallace 28 Lisa Norat 29</p>		<p>Earle Wheeler 5 Gayle Rooney 5 Lenora Jones 8 John Walker 9 Frances Collins 11 Amelia Carpenter 11 Judy Ivanchak 12 Barbara Hacker 17 Valerie Clark 21 Barbara May 22 Nancy Schaub 23 Bobbe Underwood 27</p>

CENTRAL BAPTIST HOSPITAL

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 color - online at
www.cbhvolunteers.com**