



Volunteer Voice



John Walker
Director

Spring is an exciting time in Volunteer Services - celebrating the service of so many volunteers, getting ready for the summer VolunTeen program, and many other great things!

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Each year, the current Auxiliary President and I have the privilege of sharing with the hospital Board of Directors about what has gone on over the past year with Volunteer Services. We started putting this report into a different format last year, and thought it would be a good idea for you to see all the great things that are going on in areas other than your own. Below, you see a graphic representation of how Volunteers provide service throughout the hospital. You also see some other highlights of what

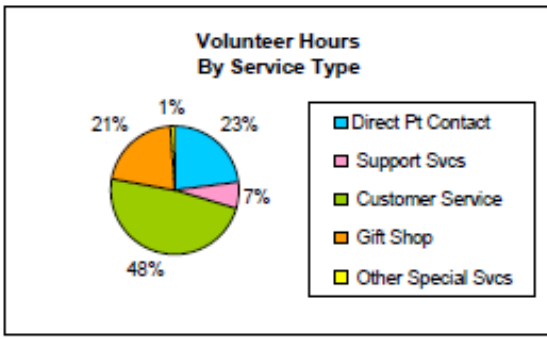
<u>Financial Contributions to Hospital</u>	<u>Gift Amount</u>
Nursing Scholarships	\$ 100,000.00
Daily Newspapers for Patients (M-F)	11,700.00
Bibles for Newborns	11,329.78
Brown Bears for Peds Patients in House	9,219.20
Cash Management - Indigent Petty Cash	2,000.00
SDVSHO Conference Support	1,000.00
CareNotes for Chaplains	674.27
Total Financial Contributions	\$ 135,923.25

<u>Conversion of Volunteer Time</u>	
Full Time Equivalent (FTEs) -	11.92
Value of Volunteer Time -	\$ 430,671.78
*The latest value of a volunteer hour in Kentucky as identified by the US Bureau of Labor Statistics (2009) - \$17.37	

<u>Other Items of Significance</u>
Pet Therapy Started
Consolidation of High School Volunteer / Observation Programs
Online Presence for Gift Shop
Offer Lifeline with AutoAlert AND Establish Lifeline Scholarships
Changes in Baby Photo Service

<u>Volunteer Trends</u>	<u>US</u>	<u>KY</u>	<u>LEX</u>
Volunteer Rate -	26.5%	24.7%	32.8%
Vol Hrs / Resident -	34.4%	30.6%	37.3%
Hospital Volunteers -	8.3%	9.6%	12.7%
Source: VolunteeringInAmerica.gov			

<u>Service Type</u>	<u>Hours</u>
Direct Patient Contact	5,727.50
Support Services	1,673.00
Customer Service	11,882.00
Gift Shop/Fund Raising	5,239.50
Other Special Services	272.00
Total Hours	24,794.00
Total Volunteers - Adult, College, & Teen	214

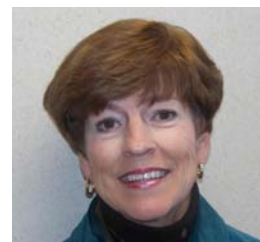


- Direct Patient Contact** Volunteers serve in areas such as:
 Nursing Units, Mended Hearts Visitation, Palliative Care, Lifeline Installation, Patient Representatives, Pet Therapy
- Support Services** Volunteers serve in areas such as:
 Medical Staff Office, Home Health Office, Volunteer Services Office
- Customer Service** Volunteers serve in areas such as:
 Information Desk, Greeters, Flower Delivery, Surgery Waiting Rooms
- Gift Shop** Volunteers serve in the Gift Shop. This is the primary fund raiser for the Volunteers.
- Other Special Services** Volunteers serve in areas such as:
 Musicians, Magazine Distribution



Volunteer Fun Facts:

- **Where is your favorite place to visit and why?** My favorite place is Florida on the beach, I love to walk on the beach and look for Dolphins
- **What type of work do you do?** I'm a retired High School Guidance Counselor, I now care for my husband and working on learning to speak Spanish
- **What do you like to do for fun?** I Loveeee to go to lunch, I'll go to lunch with anyone who asks and I love to walk
- **What's your favorite food?** Salad! If I was rich I would love to have a salad served to me every day
- **What is your favorite movie?** Four Weddings and a Funeral; The Blind side
- **What type of music do you like?** I like 60's Music and Motown, I could listen to Motown all day
- **If you could meet anyone (alive or deceased) who would you choose and why?** Eleanor Roosevelt because she believed in equality for all. She was for the poor and undeveloped countries and I believed she never got the credit she deserved. Eleanor was a woman way ahead of her time. I would have loved to sat down and talked with her.



May

June

Birthdays!



Evelyn Justus	5/1	Donald Lewis	6/2
Carla Conley	5/5	Betty Morrison	6/4
Elizabeth Hench	5/8	Grace Doty	6/6
Nadine Dyer	5/11	Loretta Farris	6/6
Ginny Hoge	5/15	Charmayne Brown	6/9
Joyce Brewer	5/16	Robert Young	6/12
Wilma Spicer	5/16	Jane Hourigan	6/16
Gus Kalos	5/21	Dorothy Molen	6/17
Margaret Binder	5/23	Travis Hines	6/20
Mike Seiler	5/28	Margaret Wheeler	6/20
Suzy Thurman	5/28	Sandra Wagner	6/25
Charles Farris	5/28	Ann Morgan	6/25
		June McCubbin	6/28



Greeting to Our New Love On A Leash Volunteers

Judith Boden	Barbara Hench	Alvaro Polancu
Pete Clark	Elizabeth Hench	Ellie Potter
Marti Congleton	Marilyn Hull	Annie Marie Radecki
Lisa Freeman	Kristen Janicki	Debra Ratcliffe
Billie Frye	Pat Marcum	Liz Young

May - June 2011



2011 Volunteer Appreciation Luncheon

Remember, More Photos are Available Online at www.cbhvolunteers.com (Password - VOL123)



Important Dates - Mark Them Down!

Hospital Week Celebration

**Appreciation Gifts Given In
Hospital Auditorium**

May 12th

6 - 9:30 AM and 2 - 4 PM



June 18th

Noon - 4 PM

**For Volunteers, Employees,
and their Families**

LCA on Reynolds Road

FREE Bingo w/ great prizes!

Inflatables for kids!

CENTRAL BAPTIST HOSPITAL

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